GOVERNMENT OF SINDH
Karachi Mobility Project
(YELLOW LINE BRTS)
SINDH MASS TRANSIT AUTHORITY
TRANSPORT & MASS TRANSIT DEPARTMENT

No. AD/BD/YLC/SMTA/2020/3048

Karachi Dated: 23rd December, 2020

To,

The Section Officer (**General**)
Transport and Mass Transit Department,
Karachi

SUBJECT: COMPLAINT REDRESSAL COMMITTEE (CRC) DRAFT APPROVAL

I am directed to refer to the subject cited above and to state that as per procurement regulations of the World Bank July 2016, revised in November 2017 and August 2018, clause 3.7 under Annex-III (Procurement Related Compliance) the borrower i.e. SMTA, GoS is responsible for promptly acknowledging complaints, resolving them promptly and fairly maintaining complete record of all debriefings and complaints and their resolution.

2. In this regard, the draft for approval for the constitution of the committee was sent to worthy Secretary, Transport and Mass Transit Department, vide letter No: PD/YLC/SMTA/2020/2095 dated November 18, 2020.

3. You are, therefore, requested to kindly put back the CRC DFA to this office for further proceedings and for record keeping purpose.

23/12/2020

(GHULAM MURTAZA) PMS
ASSISTANT DIRECTOR
BUSINESS DEVELOPMENT

NO: AD/BD/YLC/SMTA/2020/3048

A copy is forwarded for information to:
1. PS to the Project Director, Yellow Line Corridor.
2. Master File.

GOVERNMENT OF SINDH
Karachi Mobility Project
(YELLOW LINE BRTS)
SINDH MASS TRANSIT AUTHORITY
TRANSPORT & MASS TRANSIT DEPARTMENT

No. AD/BD/YLC/SMTA/2020/3048

Karachi Dated: 23rd December, 2020

To,

The Section Officer (**General**)
Transport and Mass Transit Department,
Karachi

SUBJECT: COMPLAINT REDRESSAL COMMITTEE (CRC) DRAFT APPROVAL

I am directed to refer to the subject cited above and to state that as per procurement regulations of the World Bank July 2016, revised in November 2017 and August 2018, clause 3.7 under Annex-III (Procurement Related Compliance) the borrower i.e. SMTA, GoS is responsible for promptly acknowledging complaints, resolving them promptly and fairly maintaining complete record of all debriefings and complaints and their resolution.

2. In this regard, the draft for approval for the constitution of the committee was sent to worthy Secretary, Transport and Mass Transit Department, vide letter No: PD/YLC/SMTA/2020/2095 dated November 18, 2020.

3. You are, therefore, requested to kindly put back the CRC DFA to this office for further proceedings and for record keeping purpose.

23.12.2020

(GHULAM MURTAZA) PMS
ASSISTANT DIRECTOR
BUSINESS DEVELOPMENT

NO: AD/BD/YLC/SMTA/2020/3048

A copy is forwarded for information to:

1. PS to the Project Director, Yellow Line Corridor.
2. Master File.

GOVERNMENT OF SINDH
TRANSPORT & MASS TRANSIT DEPARTMENT

NOTE SHEET

Para No.		Ref.

SUBJECT: BRTS YELLOW CORRIDOR – PROJECT PREPARATION STUDY FOR KARACHI URBAN MOBILITY PROJECT (KUMP) THROUGH WORLD BANK FUNDED KARACHI NEIGHBOURHOOD IMPROVEMENT PROJECT (KNIP)

"Constitution of Complaint Redressal Committee for Procurement of Consulting Services (Firm) for the Preparation of Detailed Design, Procurement Support and Construction Supervision Services"

As per Annex III i.e. procurement-related complaints (clause 3.7) the borrower i.e. SMTA, GoS is responsible to promptly acknowledge complaints received, resolve complaints promptly and fairly, maintain complete record of all debriefings and complaints and their resolution.

2. A Complaint Redressal Committee need to be constituted to address and resolve the complaints received during bidding process for hiring of consultancy Services for detail design and supervision.

a) Complaint Redressal Committee

S.NO.	DESIGNATION	STATUS
1.	Secretary TMTD, GoS	Chairman
2.	A Representative from Accountant General (AG), Sindh	Member
3.	And independent professional from the relevant field to be nominated by Secretary TMTD	Member

Terms of References (TORs):-

i) Promptly acknowledge Complaints received;
ii) Resolve Complaints promptly and fairly;
iii) Preserve the confidentiality and proprietary information of other Applicants/Bidders/Proposers/Consultants, including commercial and financial information and trade secrets as requested by the Bidders/Proposers/Consultants in their Bids/Proposals;
iv) Maintain complete records of all debriefings and Complaints and their resolution;
v) For contracts subject to prior review, inform the Bank promptly of any Complaint submitted and provide the Bank a copy of all relevant documents and information; and
vi) For contracts subject to prior review, consult with the Bank promptly and forthrightly throughout the Complaint review and resolution process.
vii) Perform any other function ancillary and incidental to the above.

3. In view of above, the Competent Authority i.e. Secretary, TMTD is requested to accord approval of above para 2(a) for the constitution of Complaint Redressal Committee.

18/02/20 5:30 PM

Deputy Director,
Contract/Procurement, SMTA
18/2/2020

Director Infrastructure, SMTA

Para 3/x may kindly be approved by the Competent Authority.
18/Feb/2020

Managing Director, SMTA

Secy TMTD
18/02/20

DISPATCH
SMTA/TMTD
Diary No. 17/87
Dated 18/02/2020

GOVERNMENT OF SINDH
TRANSPORT AND MASS TRANSIT
DEPARTMENT

Off. No.021-99211017 Fax N0.021-99211298
E.mail.secretarytransportsindh@gmail.com

DRAFT NOTIFICATION

NO: SO(G)/T.YELLOW/2020: The Islamic Republic of Pakistan has received financing from the World Bank toward the cost of the Karachi Mobility Project – Yellow BRT [the Project] and intends to apply part of the proceeds for the consulting services for **Preparation of Detailed Design, Procurement Support and Construction Supervision Services** [the Services].

Transport and Mass Transit Department, Government of Sindh through Sindh Mass Transit Authority (SMTA) has undertaken the **Procurement of Consulting Services (Firm) for the Preparation of Detailed Design, Procurement Support And Construction Supervision Services.**

As per procurement regulations of the World Bank July 2016, revised in November 2017 and August 2018, clause 3.2 under section III (Governance) the borrower i.e. SMTA, GoS is responsible for carrying out the procurement activities financed by the Bank. The Consultant Selection Committee hereby constitutes of following members with TORs.

S.NO.	DESIGNATION	STATUS
1.	Managing Director, SMTA, GoS	Chairman
2.	Director Infrastructure/ Projects, SMTA, GoS	Member
3.	Chief Consultant, TMTD, GoS	Member
4.	Director Finance & Accounts, SMTA, GoS	Member
5.	Director ITS, SMTA, GoS	Member
6.	Senior Chief (T&C),P&D, Department ,GoS or representative not below the rank of BS-18	Member
7.	A representative from Finance Department ,GoS not below the rank of BS-18	Member

Terms of References (TORs) Consultant Selection Committee:-

i) Preparing and/or Reviewing bidding documents/ Request for Proposals;
ii) Carrying out technical as well as financial evaluation of the bids/ Proposals;
iii) Making recommendations for the award of contract and managing the contracts.
iv) Perform any other function ancillary and incidental to the above.

GHULAM ABBAS DETHO
SECRETARY
Transport & Mass Transit Department

NO:SO(G)/ /2020: Karachi, dated the 18th February, 2020

1. Chairman / Member (all of the Committee).
2. The PS to Chairman (Planning Board), Government of Sindh, Karachi.
3. The PS to Secretary Finance Department, Government of Sindh, Karachi.
4. The PS to Secretary, Transport and Mass Transit Department, Government of Sindh, Karachi.
5. The PS to Managing Director, SMTA, Government of Sindh, Karachi.
6. Notification File.

SECTION OFFICER (G)
FOR SERETARY TO GOVERNMENT OF SINDH